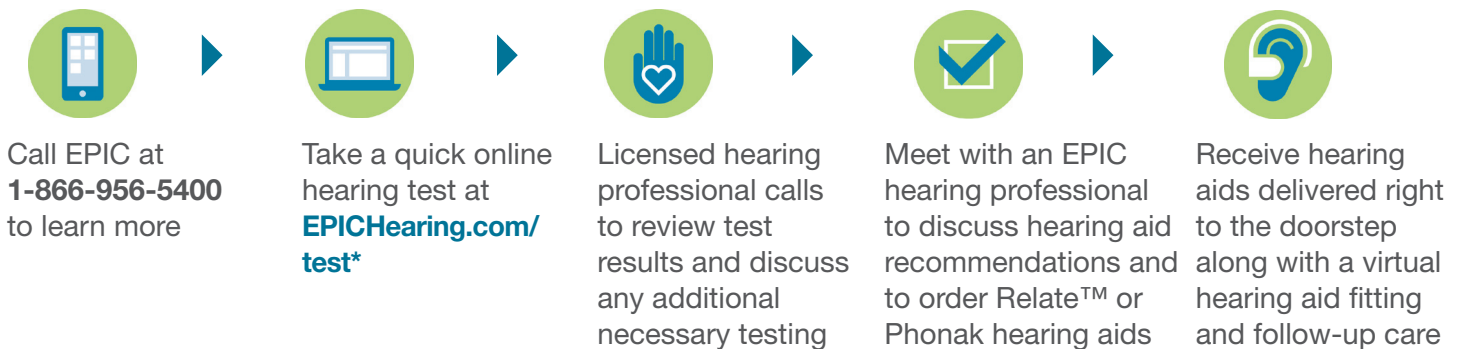


Hearing care built for a better experience

In 2022, EPIC Hearing Healthcare (EPIC) delivers flexible hearing care options and support for the many needs, preferences and stages of the hearing health journey.

1 Right2You virtual care

This convenient option provides virtual appointments with a licensed EPIC hearing professional from the comfort of home, as well as custom-programmed hearing aids delivered directly to the door with remote hearing aid adjustments.* The simple process includes just 5 steps.



Program features

Right2You provides trusted hearing aid options and convenient virtual care.

- ✓ Choice of EPIC's brand, Relate, or Phonak-branded hearing aids in several styles
- ✓ Advanced hearing aid technology such as rechargeable battery options, remote adjustments, tap control, connection to 2 Bluetooth® devices and more
- ✓ Charging case included with purchase
- ✓ 3 online follow-up visits included after hearing aid purchase**
- ✓ 70-day trial period
- ✓ 3-year extended warranty covers repair and 1-time loss/damage replacement***

2 In-person care

This option provides in-person appointments with a licensed EPIC hearing professional at more than 7,000 locations nationwide. Receive an in-person hearing aid evaluation, a hearing aid fitting and adjustments. Here's how it works:



Visit [EPIChearing.com](https://www.epichearing.com) or call EPIC at **1-866-956-5400** to schedule an appointment



Have eligibility validated, discuss product and service options, receive provider consult letter



Visit an EPIC provider for hearing test and consultation



Discuss pricing, pay out-of-pocket costs (if any), order hearing aids



Receive hearing aids, fitting and follow-up care at in-person visits

Program features

In-person care allows for an extensive variety of hearing aid choices complete with service and support.

- ✓ Choice of 2,000+ hearing aid models and styles from the industry's top brands, including Beltone™, Oticon, Phonak, ReSound, Signia, Starkey®, Unitron™ and Widex®
- ✓ Advanced hearing aid technology such as rechargeable battery options, Bluetooth streaming and more
- ✓ Charging case or extra batteries included with purchase
- ✓ 3 in-person follow-up visits included after hearing aid purchase
- ✓ 45-day trial period
- ✓ 3-year extended warranty covers repair and 1-time loss/damage replacement***

Learn more

Call: 1-866-956-5400, TTY 711 | Visit: [EPIChearing.com](https://www.epichearing.com)



*In-person visit to a local hearing provider may be required.

**Hearing aids purchased in the Silver technology level receive 1 follow-up visit.

***One-time professional fee may apply.

This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. EPIC Hearing Healthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

Insurance coverage provided by or through EPIC Hearing Healthcare or its affiliates. Administrative services provided by EPIC Hearing Healthcare or their affiliates.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply.

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Technology, savings, support. We've got you covered.

Hearing loss can happen at any age, and treating it early can help improve your overall well-being. It's estimated that 26 million people in the U.S. between ages 20 and 69 have hearing loss.¹ There's no need to miss out. Through EPIC Hearing Healthcare (EPIC), you can get a hearing test and hearing aids as part of your 2022 health plan.

Make the most of your hearing aid benefit

You have access to all that EPIC has to offer to help treat hearing loss and hear life to the fullest.



Choose from 2,000+ hearing aid models and styles from the industry's top brands, all at significant savings



Get virtual care with hearing aids delivered directly to your door or in-person care at 7,000+ hearing providers nationwide — both with support every step of the way



Experience innovative technology including Relate™, EPIC's private-labeled hearing aid brand, featuring recharging capabilities, connection to 2 Bluetooth® devices, tap control and a smartphone app







Savings that stack up

**50%—
80% off**

standard industry prices
when purchasing hearing
aids through EPIC²

Discover more hearing aid choices than ever before

You have the power to choose the hearing aids that fit you best as well as how you receive your care and support. Right2You virtual care allows you to meet with a licensed hearing professional for virtual follow-up visits, remote hearing aid adjustments and more. In-person care provides nearly unlimited hearing aid choices available through a local hearing provider near you.

	 Right2You virtual care/ direct delivery*	 In-person care
Models/ styles	 Relate rechargeable BTE and RIC models	 Phonak rechargeable RIC models
Features	Recharging capabilities, remote adjustments, connection to 2 Bluetooth devices, tap control, enhanced smartphone app 	Most advanced technology available for superior sound quality 
Support	<ul style="list-style-type: none"> • 70-day trial period • 3-year extended warranty covers repair and 1-time loss/damage replacement** • 3 follow-up virtual visits included at no cost*** 	<ul style="list-style-type: none"> • 45-day trial period • 3-year extended warranty covers repair and 1-time loss/damage replacement** • 3 follow-up visits included at no cost***

BTE = behind-the-ear, RIC = receiver-in-canal

*In-person visit to a local hearing provider may be required. **One-time professional fee may apply. ***Hearing aids purchased in the Silver technology level receive 1 follow-up visit.

Explore your options today



To start using your hearing aid benefit, visit [EPIChearing.com](https://www.epichearing.com). You can even take an online hearing test to determine if you have hearing loss.*



Or, call **1-866-956-5400, TTY 711**, 8 a.m. to 8 p.m. CT, Monday through Friday.



* The online hearing test is not designed to replace a professional hearing test. A visit to an in-person hearing provider may be required.

¹ Center for Hearing and Communication. Statistics and facts about hearing loss. chchearing.org/facts-about-hearing-loss/. Accessed July 2020.

² Based on suggested manufacturer pricing.

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